

Data Protection

Heimbach GmbH / Heimbach GmbH & Co. KG, 52348 Dueren, referred to in the following as Heimbach, is delighted at your visit to our website and your interest in our company and its products. Data protection and data security for our customers and users have always been of the highest priority at Heimbach. Therefore the protection of your personal data is very important to us and is a particular concern.

In addition to the obvious observance of legal requirements on data protection, we wish to commit ourselves with these notes to the responsible treatment of your data, so that your privacy is protected at all times. It is important to us that you feel secure in visiting our internet pages.

Collection and Processing of Personal Data

We wish to continuously improve our presentation and to design the on-line layout more attractively. Only when we know which parts of our internet site are most frequently and extensively visited, will we be able to optimise the contents of our internet pages to meet your requirements.

When you visit the Heimbach internet site (exactly as when visiting every other internet site), information of a general nature is automatically collected, and in an entirely anonymous form, recorded and statistically evaluated by us. This information contains, for example, the type of web browser, the operating system used, the domain names of your internet service provider and similar items. These details provide no connection to you personally.

Personally related information is used by Heimbach only for the purpose of technical management of the web pages, for customer administration, for product enquiries and for marketing and only within the range necessary. The better we understand your wishes, the faster we will be able to provide the required information on our internet pages.

Usage and Transmission of Personal Data

In so far as you are requested on our pages to provide personal details, such as name, address or telephone number, this information is subject to special provisions about which you are informed in the following terms:

I am in agreement that my personal details (including telephone number and/or Email address) are collected, processed and used for the purposes of settlement of contracts, acquisition of, consultation with, and informing of prospective customers. Transmission to third parties, with the exception of companies belonging to the Heimbach Group and service personnel operating on their behalf, is out of the question. I can withdraw this agreement with Heimbach at any time.

We use this data exclusively for the above mentioned purposes. Transmission of your data to a third party will not occur. The exceptions here are service personnel operating on behalf of Heimbach and also daughter companies of the Heimbach Group. Utilisation of your data for the

agreement with this, you can inform us at any time by post or by Email so that we can block your data. Further information can be found on the relevant local website.

Information Law

In accordance with the relevant law we would, on request, inform you immediately in writing which personal details have been recorded by us. In the event, despite our best efforts, of incorrect information being recorded, we would make immediate corrections at your request.

Cookies

Cookies are textual data containing information which enables us to identify returning visitors to our internet pages exclusively for the period of their visit. Cookies are recorded on the hard disk of your computer and cause no damage. The cookies on our internet pages contain no personal data about you.

Cookies save you from having to enter the same data repeatedly, simplify for you the transmission of specific contents and help us to identify particularly popular areas of our on-line presentation. In this way we are able to adjust the content of our internet pages to meet your needs.

If you wish, you can deactivate the use of cookies at any time by the adjustment of your browser. Please use the help functions of your internet browser in order to find out how to make these adjustments.

The use of the personalised area of our internet pages requires the application of cookies.

Security

Heimbach applies technical and organisational security measures to protect your data held by us from accidental or deliberate manipulation, loss, destruction or the intervention of unauthorised personnel. Our safety measures are continuously upgraded in line with technological developments.

Contact

For questions, suggestions or complaints on the subject of data protection please contact our representative for data protection:

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